

AquaSafe
Powered by OmniTech Solutions

Clear Data. Smarter Decisions.

From Pilot to Partnership

INTRODUCTION

When West Hempstead Water District (WHWD) joined the AquaSafe Pilot Program, the district had the opportunity to experience the platform firsthand and evaluate how it could support its operations.

For AquaSafe, the Pilot created an opportunity to work closely with the WHWD team and learn from their experience. Throughout the process, the AquaSafe team gained valuable insight into the day-to-day workflow of the water district and identified opportunities to strengthen its platform.

MEANINGFUL OUTCOMES

Introducing new technology into an established water district requires more than simply providing access to software. Operators already have schedules, responsibilities, and processes in place. For a platform to become part of their daily work, it needs to be clear, practical, and easy to use. By working directly with the district and incorporating feedback into the platform, some meaningful outcomes included:

- **Reduced Administrative Workload**
- **Greater Visibility into Critical Tasks**
- **More Efficient Scheduling & Tracking**
- **Simplified Day-to-Day Operations**

The result wasn't a separate solution for WHWD; it was a better AquaSafe. Jason Belle, WHWD's Superintendent, and his team were instrumental in paving the way for a new gold-standard in water system operations. Together, we're confident that a new bar of operational excellence has been set and we're excited for everyone in the water industry to experience it for themselves.

> *The AquaSafe team took the time to really understand what we needed. They worked through our calendar with us, listened to our feedback, and showed us how the platform could work even better for our operation. That level of hands-on support made a real difference.*
>
> *- Jason Belle, Superintendent of West Hempstead Water District*

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